



News Release
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For Release

**WFCU CREDIT UNION REMINDS THE COMMUNITY ABOUT
DEBIT CARD FRAUD PREVENTION AND PROTECTION**

WINDSOR, ON – To combat the rising level of fraudulent activity and risk of identity theft WFCU Credit Union, in November 2017, launched a Fraud Prevention and Information Program. The Program includes online access to tips and critical information to encourage individuals to take an active role in protecting themselves against potential threats.

In recent months, financial institutions across the country, including WFCU Credit Union, have seen an increase in fraudulent debit card activity. WFCU's initiative is in place to help educate and protect individuals from potentially devastating fraud situations. WFCU Credit Union will continue to take the necessary steps to protect our members from fraud, but it is imperative that everyone is proactive and becomes fraud savvy.

"Protecting our members against debit card fraud and other forms of fraud is a priority. As the world of electronic banking becomes more convenient, so does the increase in fraudulent activity", stated Eddie Francis, President and CEO.

One key way to combat debit card fraud is to keep your financial institution informed of any activities that may result in changes to your account. This could be a change of address, planned large purchases, or travelling abroad. If you are planning to be out of country let your financial institution know your plans and ensure your contact information is up to date. "WFCU Credit Union takes the necessary steps to ensure our members are protected and their travel is not interrupted by fraudulent use of debit cards," says Francis.

Other important tips to always keep in mind include:

- Memorize your PIN and do not share it with anyone;
- When using your debit card, you should be the person to insert your card into the point-of-sale terminal or tap it over the terminal. Cover the keypad when entering your PIN; do not give your card to anyone;
- If you notice anything unusual when using a point-of-sale terminal or an ATM, do not use the machine;
- Immediately notify your financial institution if your debit card is lost or stolen;
- Monitor your account regularly for unauthorized transactions;
- Sign up for security alerts on your account.

Just as innovation through technology is constantly changing, criminals are always looking at, and inventing new ways to take advantage of individuals who are vulnerable and unaware. To learn more about the latest fraud activities and how you can reduce your risk of falling victim to fraud, please visit wfcu.ca today.

For more information on WFCU Credit Union visit wfcu.ca.

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